



Youville Centre is a not-for-profit, community health centre located on Treaty One territory, in the heart of the Metis Nation, in Winnipeg, MB.

Both Youville sites provide a place where individuals and families can work on their health and wellbeing with health and social service professionals. Youville focuses on the strengths and gifts, as well as the needs of the community, striving for the most person-centered, effective and caring delivery of its services and programs.

Healthy Baby Outreach Worker - Part-Time (0.5) EFT - 12 month Term

Compensation: \$16.39 - \$19.01 per hour

Working as part of a multi-disciplinary team, the Healthy Baby Outreach (HBO) Worker plays an integral role in implementing Healthy Baby Programming at Youville Clinic sites. Grounded in person-centered, culturally safe, trauma-informed social justice practices The HBO Worker will work collaboratively with all staff of Youville to develop, implement and sustain programming, supports and services that assist expecting and new parents to connect with each other, their babies, their community, and multidisciplinary resources in health, education/employment and social services.

I. KEY RESPONSIBILITIES

Engagement and Outreach

- Build positive rapport and trusting relations with participants.
- Provide information regarding community resources across the social and health continuum including services offered at Youville.
- Provide follow-up and navigation services to participants.
- Work in collaboration with other team members to facilitate and coordinate programming and seamless service delivery.
- Provide support to individuals utilizing relevant walk-in or drop-in services as needed.
- Proactively connecting with members of the community who may benefit from involvement in Healthy Baby and Youville services and supports to assess their needs and support capacity building.
- Proactively develop links with key contacts in the community building and maintaining relationships with various stakeholders to increase awareness of the Healthy Baby Programming at Youville.
- Proactively work with other agencies and organizations to minimize barriers and enhance access to service/supports for the people we serve.

Program/Service Facilitation:

- Carry out the planning, implementation, structure and evaluation of Healthy Baby programming, including the facilitation of group activities.
- Facilitate in-person workshops/groups, training and other specific activities/events
- Provide one to one services and supports to the people we serve to assist in connecting them to other resources or resources within the program and Youville clinic.

Administrative Support

- Complete all data collection and statistical reporting as it relates to the role.
- Maintaining all necessary documents, files and records.
- Assist with front reception duties, including telephone coverage, payments and general customer service if required.
- Compile letters and other communication as it relates to resource allocation, advocacy and support for the people we serve.
- Prepare program and annual reports as requested.

- Work with the Coordinator of Community Engagement to recruit and support volunteers participating in Healthy Baby programming.

Crisis-Intervention and De-Escalation

- Assist in supervising participants with support from other program staff.
- Evaluate immediate safety risks, de-escalate and diffuse conflict in an assertive, timely fashion
- Act as a first responder (CPR/First aid)
- Integrate trauma-informed/healing centred principles and strategies
- Create and facilitate a calm, compassionate environment for those experiencing distress.

QUALIFICATIONS

- Completion of high school
- Minimum 2 years' experience in social services environment
- Demonstrated capacity to build effective and "safe" rapport/relationships
- Demonstrated ability to facilitate group-based activities.
- Demonstrated capacity to practice from anti-oppressive and culturally safe principles.
- Knowledge of community resources and health and social services system
- Demonstrated ability to work with diverse populations and those who are systematically oppressed.
- Excellent communication and problem solving skills
- Demonstrated ability to work with individuals experiencing distress
- Demonstrated bilingualism is an asset (French and English or English and another language)

Additional Requirements:

- Criminal record check required
- Child/Adult abuse registry checks required
- A valid driver's license
- Availability to work evening hours as required

Interested candidates for this position should submit their resume in via email before

February 6, 2024 to admin@youville.ca

Youville is committed to employment equity and eliminating barriers to employment for people who are underrepresented in Canada's workforce including Indigenous peoples, people with disabilities, members of groups that commonly experience discrimination due to race, ancestry, colour, religion and/or spiritual beliefs, or place of origin; persons who identify as women and persons of marginalized sexual orientations, gender identities, and gender expressions. In pursuit of our values, we seek team members who will work respectfully and constructively with differences and across levels of power. We encourage applicants to self-identify should they feel comfortable doing so.